



Service Center Agents (m/f) for the Danish customer service

Professional, Full Time or Part Time, Limited, Customer Service, Service Center
arvato direct services Potsdam GmbH Business unit: CRM Solutions, Potsdam, Brandenburg

Your challenge:

Would you like to be part of an international team with good career opportunities? You like to talk to customers and to assist them? Then start working for arvato - an internationally recognised company.

- an interesting and exciting job in a growing and innovative sector
- responsible for all customer inquiries and questions via telephone and email
- provide excellent customer service at all times
- enter data from customers into client software
- ensure customer satisfaction

Your profile:

- excellent Danish language skills (spoken and written) on native speaker level
- additionally good English or German language skills
- customer service affinity
- flexibility and team spirit
- good MS-Office and typing skills

What we offer:

- integration with an international team in a multicultural environment
- intensive induction period and training from the outset
- great career opportunities
- an attractive benefits package
- we support you in order to ensure a smooth beginning at arvato in Potsdam
- very good accessibility by public transport

About our company:

arvato is an internationally networked outsourcing provider. More than 63,000 employees design and implement bespoke solutions for all kinds of business processes across integrated service chains, for business customers from around the world.

A job at arvato Potsdam offers you the possibility to work near Berlin, famous for its multicultural atmosphere, with residents from over 185 nationalities. Try one of the 6500 restaurants, 546 cafes or 225 clubs. Walk over one of the 960 bridges, visit one of the many weekly markets, nine castles or parks and green areas. Get fascinated by the 150 theatres and 180 museums. Come and discover Berlin.

Are you interested to be part of our international team?

Please send your CV to bewerbungen-potsdam@bertelsmann.de

arvato direct services Potsdam GmbH
Human Resources
Behlertstraße 3a
14467 Potsdam

For more information, please visit our website:
www.potsdam.arvato-customer-services.de

